



Staron® Solid Surfaces **Care & Maintenance**

Staron® and Tempest® is a durable and repairable product that will last for many years with simple care. Follow these instructions to preserve your Staron® and Tempest® solid surface products.

Stubborn Marks & Minor Scratches

There are over 80 colors available in Staron® and Tempest® products and each color can be supplied with a different type of finish by a Staron certified fabricator/installer. Dark colors in countertop surfaces and particularly dark colors that have been finished to a gloss, like anything else, will potentially show signs of use, such as scratches and soap residue, more readily than light colored solid surface materials.

Therefore, a gloss finish generally requires additional maintenance and care to retain its original luster. Different cleaning techniques are required to remove stubborn stains and minor scratches depending on the type of finish and color as detailed in the following instructions (Note: please contact your certified fabricator/installer if you are uncertain which type of finish is applied to your Staron solid surfaces).

DO NOT attempt to repair deep scratches, chips or burns, contact a certified Staron fabricator/installer.

Cleaning Sinks & Bowls

Staron® and Tempest® is a durable and repairable product that will last for many years with simple care. Follow these instructions to preserve your Staron® and Tempest® solid surface products.

1. Everyday Care and Basic Stains

Clean regularly with a mild detergent such as those used for hand dishwashing.

2. Stubborn Marks & Minor Scratches

Apply a mild abrasives cleanser such as JIFF®, GUMPTION® or BAKING SODA on the area and buff in a circular motion with a green Scotch-Brite® pad. Buff over the entire sink to blend the finish and then rinse - solid color of Staron® product is evident all the way through the same.

3. Disinfecting

To keep sinks bright and clean, occasionally apply liquid bleach and water using the following steps.

- Fill sink 1/4 full with water and add 1 to 2 cups of bleach.
- Carefully (without splashing) scrub the entire surface with a green Scotch-Brite® pad and sponge.
- Allow to stand for 15 minutes. Then, drain and rinse.

4. Preventing Damage

Staron® sinks and bowls are highly durable. However, be sure to follow these guidelines:

Allow heated cookware to cool before placing in sink.

Always run cold water when pouring boiled water or hot liquids into sink.

Do not expose the surface to harsh chemicals, such as paint remover, turpentine, nail polish remover (acetone) or drain, stove and toilet cleaning products. If the chemicals come in contact with the surface, immediately wash them off with water, using appropriate safety measures to avoid injury. Avoid dropping heavy objects on the surface.

Staron® Finish

MATT FINISH is the standard finish delivered by your certified fabricator/installer. It is a low or no-sheen finish and is recommended in all high-use areas.

→ Scrub in a small circular motion with a wet sponge and an abrasive cleanser such as JIFF®, GUMPTION® or BAKING SODA. Darker colors tend to require more attention than lighter colors.

SATIN FINISH has a slightly higher sheen than Matte and requires more attention depending on frequency of use and area of application.

→ Lightly scrub surface in a small circular motion with a wet sponge and an abrasive cleanser such as JIFF®, GUMPTION® or BAKING SODA over stain or scratch. Darker colors tend to require more attention than lighter colors. Scrubbing too aggressively may actually reduce the gloss level.

GLOSS FINISH is a higher and reflective sheen that requires additional care and maintenance. It is important to note that a Gloss finish, especially on a dark color, will require more care than a Matte/Satin Finish. Therefore, be sure not to apply the same method or process recommended for a Matte/Satin finish when caring for a Gloss finish. Repeat the procedure shown below - If stain persists, contact your certified fabricator/installer for assistance.

DO NOT USE ABRASIVE CLEANSERS AND PADS OF ANY TYPE ON A GLOSS FINISH; PLEASE CONTACT YOUR Staron® RETAILER/DEALER FOR MORE INFORMATION.

→ Spray a non-abrasive product such as ammonia based cleaner over stain and wait for a couple of minutes. Then, scrub in a small circular motion with a wet sponge. Darker colors tend to require more attention than lighter colors. Scrubbing too aggressively may actually reduce the gloss level. Do not use abrasive cleansers, pads or steel wool.

After completing the above procedure, rinse with clear water and wipe dry with a soft cloth or paper towels to prevent spotting. To enhance the visual color clarity and hide minor scuffs, a non silicone based cutting compound can be used. Never use citrus or silicone based sprays or polishes as the residue left behind can give the appearance that the surface is scratched.

Prevention Tips

Minor damage that may accidentally occur is most often repairable by a Staron certificated fabricator/installer or repair expert. However, be sure to follow these guidelines to prevent damage to your Staron® and Tempest® surface:

HEAT: Staron® and Tempest® Solid Surfaces have excellent heat resistant properties compared to other countertop materials. However, placing hot pans, as well as some heat-generating appliances such as electric grills, slow cookers or deep-fryers, can damage the surface. Always use a hot pad or a trivet with rubber feet to protect Staron® and Tempest®. Avoid subjecting Staron® and Tempest® Solid Surfaces to extreme hot temperatures over 80 degrees celcius.

CHEMICALS: Avoid exposing Staron® and Tempest® Solid Surfaces to strong chemicals such as paint removers, acetone, and oven cleaners. Surfaces exposed to these chemicals should be promptly flushed with water; contact may cause spots that may require extensive repairs. Remove nail polish with a non-acetone-based nail polish remover and flush with water.

SCRATCHES: Never cut or chop directly on a Staron® and Tempest® Solid Surfaces surface, always use a cutting/chopping board.

FRACTURES: Avoid standing on countertops or dropping heavy objects on the surface.

NOTE: Gloss reduction, scratching, and staining on solid surfaces incurred over time due to use is NOT a manufacturing defect but is considered normal wear and tear ? The forgoing is NOT covered under the Staron® Limited Warranty. However, the countertop can be re-sanded and refinished periodically if you so choose -- You will be charged the standard hourly service rate. If your Staron® and Tempest® product is accidentally nicked or deeply scratched, please contact your retailer/dealer or Staron certified fabricator/installer for advice about the most effective method of repair - most repairs are relatively quick and simple when performed by an experienced professional (service charge may apply).

For more detailed information, please contact your Staron® Representative or visit us at www.staron.com.au.

Use of certain names is intended only to show a type of cleaning product. This does not constitute an endorsement or support for that product. Nor does the exclusion of any certain name product imply its insufficiency.